

WARRANTY FORM



C/ Creativitat, 11
Pol. Ind. La Marina
08850 - Gavà
Barcelona
tel.936381666 fax.936381869
garantias@mscbikes.com

Name / shop:

VAT NUM. Contact:

Address:

City: Country:

E-mail: Phone:

Article detail: Reference

Purchase date: *Serial number:

*If it's a bike or a frame the serial number is underneath the bottom bracket.

Problem description:

Comments:

If you'd like to receive the product back paying the transport costs in case that's not a warranty. Cross the check box.

IMPORTANT:

- 1- Fill the warranty and reparation form.
- 2- Send the form by fax to +34.93.638.18.69 or by email to garantias@mscbikes.com
- 3- You must include the purchase ticket in order to place a warranty or reparation request, without the ticket presentation the request won't be attended.
- 4-Our technical service will contact you in order to give you the corresponding devolution number. We recommend you to keep this number, to proceed with any claim you might have.
- 5-In case that MSCBIKES, S.L receives materials with the transport unpaid or without devolution number, the parcel won't be accepted.
- 6-The transport costs will always be charged to the customer if the product does not present any fabrication problem, The parcel will be returned to the customer with the transport unpaid ,if the check box above has been marked .
- 7-If the product is not a warranty and the devolution check box hasn't been marked, the product will be destroyed and send to a recycling company.

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